



SADC NEGOTIATIONS ON TOURISM SERVICES

BACKGROUND NOTE

1. Introduction

Tourism services is an important area of economic activity for the SADC region in terms of its contribution to gross domestic product (GDP), employment, foreign exchange earnings and capital investment. Perhaps owing to wider awareness of its importance and a strong desire to attract more FDI, the tourism sector in the region has generally been more open than other services sectors.

SADC Member States agreed to liberalise trade in tourism services and negotiate the liberalisation commitments during the first round which is due for conclusion in 2015. All SADC Member States except Madagascar and Mozambique made commitments in the context of GATS¹. Also, SADC Member States have various undertakings in the context of SADC Protocol on Development of Tourism (PDT).

In 2013, the SADC Secretariat commissioned a study to analyse the state of liberalisation of tourism services in the region. The study outlines a number of issues that Member States need to take into account as they negotiate SADC commitments in the tourism sector.

Nine (9) Member States have so far circulated their offers, eight (8) of which cover the tourism services sector. It is important to note that the starting point for commitments is Member States' GATS schedules. In addition, it is expected that commitments will build on the provisions of the PDT.

This note outlines key issues from the sector studies, ongoing WTO negotiations, initial requests and offers and the PDT that are critical for the negotiations in tourism services.

¹ Seychelles is currently negotiating her accession to the WTO, and the services offer so far include tourism services

2. Classification of Tourism Services

In the Services Sectoral Classification List (W/120) Tourism and Travel Related Services are categorised into four sub-sectors: Hotels and restaurants (including catering), Travel agencies and tour operators services, Tourist guides services, and a residual "Other" category. These sub-sectors are further defined in GATS schedules through cross-references to categories of the United Nations' Provisional Central Product Classification list (CPC), viz:

CPC Prov		Sub-division	
641	Hotel and other lodging services	6411 6412 6419	Hotel lodging services Motel lodging services Other lodging services (including Holiday camp services, youth hostels, etc.)
642	Food serving services	6421 6422 6423 6429	Full restaurant services Self-service facilities Catering services Other
643	Beverage serving services for consumption on the premises	6431 6432	Services without entertainment Services with entertainment
7471	Travel agencies and tour operators services		
7472	Tourist guides services		

Numerous tourism-related services such as computer reservation systems, cruise ships and many other transport services, hotel construction, car rentals, certain distribution, business, and financial services, as well as most recreational, cultural and sporting services have been placed within other W/120 sectoral categories. This significantly complicates the task of negotiating tourism-related commitments.

The current WTO negotiations in tourism services include discussions on classification of tourism services with links to that of Recreational, Cultural and Sporting services. General observations have been made on the difficulties of defining or measuring precisely activities in the tourism sector, the argument being that the W/120 classification list on Tourism and Travel Related Services is limited in scope.

There have been efforts to address these concerns and the updated CPC (version 2) introduces substantial changes in tourism and recreational services that appear to bring significant flexibilities and precision in scheduling commitments in the tourism sector. CPC version 2 categorises Tourism and Travel related services into 3 sections:

- CPC 631: Accommodation services for visitors, including new subcategories such as Room or unit accommodation services for visitors, in time-share properties (63113);
- CPC 633: Meal serving services, including new subcategories such as Event catering services (63391) and Contract food services for transportation operators (63392), and
- CPC 855: Travel arrangement, tour operator and related services, including new subcategories such as including Reservation services for transportation (8551) and Tourism promotion and visitor information services (8556).

In addition, Recreational, Cultural and Sporting services has been divided into 8 major categories, namely:

- CPC 844: News agency services;
- CPC 845: Library and archive services;
- CPC 962: Performing arts and other live entertainment event presentation and promotion services;
- CPC 963: Services of performing and other artists;
- CPC 964: Museum and preservation services;
- CPC 965: Sports and recreational sports services;
- CPC 966: Services of athletes and related support services; and
- CPC 969: Other amusement and recreational services.

CPC ver.2 seems clearer and precise, capturing tourism and travel related services more comprehensively than W/120.

Given the concerns mentioned in the preceding paragraph and the updated classification in CPC ver. 2; the key issue is how to approach negotiations in tourism services to ensure comprehensive coverage of all tourism related services.

Recommendation: Member States may wish to consider the following approaches to negotiating offers in the tourism services sector:

Option 1: the use of CPC version 2 which comprehensively covers all relevant tourism services regardless of whether they fall under a different cluster other than Tourism and Travel related Services as indicated in W120 classification list, or

Option 2: the use of W/120 classification list thus covering only those services listed under Tourism and Travel related Services or additionally some sectors covered under Recreational, Cultural and Sporting services.

3. Regulatory Issues in Tourism Sector

The SADC Protocol on Development of Tourism (PDT) entered into force in 2002². The PDT seems to be general when it comes to regulatory issues specific to the sector, with emphasis being on sector development. Despite speaking about harmonisation of policies and regulatory frameworks in area such as immigration, training and education, as well as services standards including transport, communication and tourism facilities, the PDT uses “endeavour” language and does not include regulatory disciplines specific in tourism sector.

Nor does the PDT explicitly provide for liberalisation of trade in tourism services, although it promotes private sector investment in the sector, calls for special consideration for involvement of the local community as well as the need to prioritise investment in the sustainable development of natural and cultural resources that transcend territorial boundaries. Hence, liberalisation commitments envisaged under the Trade in Services Protocol could be considered as a way of attracting intra-regional investments while giving legal certainties to the existing liberal tourism and investment regimes of Member States.

Regulatory issues such as transparent regulation, prevention of anti-competitive practices and mutual recognition are important disciplines in support of trade liberalisation in the tourism sector. In 1999 some WTO members concluded³ that an annex on tourism services may be required, comprising, inter alia, regulatory issues such as definitions, competitive safeguards, access to information, fair and transparent use of global distribution systems, linkages between tourism and air transport, and security conditions for service contracts. Given the contextual differences between the provisions of the PDT and those of the proposed GATS annex on tourism, no meaningful comparison could be drawn. The proposed annex is attached to this note for ease reference and consideration by Member States.

Recommendation: *Member States may consider the proposed annex on tourism services for possible adoption/attachment in the SADC trade in services schedules.*

4. Issues from the Sector Study

The assessment of liberalisation in the SADC region indicated that tourism services are relatively more liberalised than other services sectors, which is in line with Member States’ GATS commitments. However, the study identified a number of barriers, many of which are in cross-cutting legislation and policies that may impede trade in tourism services via modes 3 and 4.

² All SADC member States have ratified the Protocol except for Angola, DRC, Madagascar, Seychelles and Zambia

³ Communication from the Dominican Republic on the Conclusions and Recommendations of the Expert Meeting on Tourism organized by UNCTAD (WTO document S/C/W/147), June 1998

The main barriers identified in the study are: bureaucracy and delays in visa issuance; delays and red-tape in work and residency permits; restrictions on capital movement and real estate acquisition; composition of management team/board of directors; and authorisation requirements before licensing and local empowerment policies. This implies that there is scope for SADC Member States to improve on commitments made at the multilateral level. Generally, despite most of the identified barriers not being directly under the tourism sector as per W/120 classification list, negotiators will need to address them in the negotiations.

Recommendations: *Member State may wish to consider negotiating the identified barriers in line with the options indicated under section 2 and 3.*

5. Assessment of Request and Offers

Eight Member States made requests and all Member States have received at least one request in the tourism services sector. Notably, most of the requests are addressing specific trade barriers in different modes of supply (see table 1). This could be attributed to the fairly liberal GATS commitments made by all Member States except Mozambique in the tourism services. Most of the targeted measures are not necessarily in the tourism sector but they have an impact on the effective and efficient provision of tourism services. The targeted measures in the requests include those relating to insurance (vehicle), transport (vehicle standards), and immigration and permit application procedures. There are a couple of requests for Member States to make commitments in mode 4 specifically granting access for business visitors, trainees, drivers, tent ladies, cooks, and staff exchange programmes.

On the offers, eight (8) out of the nine (9) submitted so far cover tourism services, which to a large extent build on GATS commitments by the respective Member States. There are a couple of improvements of existing commitments by way of clarifications on the limitations as well as new subsectors. Four offers have mode 3 limitations such as the proportion of foreign employees vis-à-vis total employees, foreign capital participation, training plans for nationals and priority for new and innovative projects (see table 2). Two offers contain commitments in tourism related services falling under other sectors in W/120 classification list, e.g. recreational, cultural and sporting services that complement commitments in tourism services. It is important for Member States to assess the extent to which trade barriers identified in the study and the requests are comprehensively addressed in the offers.

Recommendation: *Member States should consider whether the offers address the requests sufficiently.*

Table 1: A Summary of Requests by Requesting Country

MS/ Sector	BTW	LSO	MUS	MOZ	ZAF	SWZ	ZMB
A. Hotel and Restaurant	MOZ: M1-4 NAM: M4 SWZ: M1 TZA: M4 ZAF: M1 & 4 ZMB: M4	AGO: M1-4 BTW: M2 MOZ: M1-3 TZA: M3 ZWE: M1-4	SYC: M1-4 TZA: M3	All SADC MS M1- 4 Additional commitment on trainee	AGO, BWT DRC, LSO MWI, MUS MOZ, NAM SYC, SWZ TZA, ZMB ZWE M1-3	MOZ: M1-3	BTW: M2 (NT) MOZ: M1-3 TZA: M3
B. Tour Operators and travel agencies	AOG:M1-4 MOZ: M1-4 NAM: M4 ZAF: vehicle tech. standards & M4 ZMB: M4 ZWE : vehicle insurance & application procedures (foreign aerial scenic)	ZWE: M3	AGO: M1- 4 MOZ: M1-4(MA) TZA : M1- 4 SYC : M1-4	All SADC MS M1- 4 Additional commitment on trainee	AGO, BWT DRC, LSO MWI, MUS MOZ, NAM SYC, SWZ TZA, ZMB ZWE M1-3	AGO: M1-3 MUS: M1-3 MOZ: M1-3 SYC: M1-3 TZA: M1-3	AGO: M1-3 BTW: M1 (NT) MOZ: M1-3 TZA: M1-3 ZWE: M3
C. Tourist Guide	NAM: M1-4 ZMB: M4 ZWE: M4	AGO: M1-3 BTW :M1-3 MOZ :M1-4 MUS: M3 NAM :M1-4 SWZ: M1-4 TZA : M1-4 ZWE :M1-4	SYC: M1-4	All SADC MS M1- 4 Additional commitment on trainee	AGO, BWT DRC, LSO MWI, MUS MOZ, NAM SYC, SWZ TZA, ZMB ZWE M1-3	AGO: M1-3 BTW: M1-3 MUS: M1-3 MOZ: M1-3 NAM: M1-3 SYC: M1-3 TZA: M1-3	AGO: M1-3 BTW: M1-3 MOZ: M1-3 NAM: M1-3 TZA: M1-3
D. Others	NIL	NIL					

Table 2: A Summary of Initial Offers

Sector/ MS	BTW	DRC	MWI	MUS	MOZ	SYC	SWZ	ZMB	
A. Hotel and Restaurant	<p>Curved out operation of guest houses, campsites and caravan sites; bars discotheques and night clubs</p> <p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None 	<p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1&2: None ➤ M3: % foreign Vs total employees <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None 	<p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None 	<p>Hotel Services</p> <p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None <p>Restaurant CPC 642-643</p> <p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-2 : None ➤ M3: priority innovative projects & new cuisine <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None 	<p>Hotel Services</p> <p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None <p>Restaurant CPC 642-643</p> <p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-2 : None ➤ M3: priority innovative projects & new cuisine <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None 	<p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-unbound* ➤ M2: None ➤ M3: camping services reserved for locals <p><u>National Treatment</u></p>	<p>Hotel & lodging CPC 64110 and Letting services excl. boarding houses and cabins (CPC 64193) and motel lodging CPC 6412 > 15 units</p> <p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1: reservation ➤ M3: 16-24 units max 80% foreign equity for some areas <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None <p>Restaurant with > 21 covers</p> <p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None 	<p>Exclude other lodging services CPC 64199</p> <p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None 	<p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None
B. Tour Operators and travel agencies	<p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1:unbound ➤ M2&3: none 	<p><u>Market Access</u></p> <p>M1&2: None</p> <ul style="list-style-type: none"> ➤ M3: % foreign Vs total employees <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None 	<p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None 	<p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None 	<ul style="list-style-type: none"> ➤ M1: unbound* ➤ M2: None ➤ M3: incentives for companies with 51% Mozambican capital <p>Companies with majority foreign capital must submitted training plans for nationals</p>	<p>Only Tour operator services</p> <p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-2 : None ➤ M3: 49% foreign equity <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None <p>M1-3: None</p>	<p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None 	<p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None 	
C. Tourist Guide	<p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None 	<p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None 	<p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None 	<p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None 	<p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None 	<p>Nil</p>	<p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None 	<p><u>Market Access</u></p> <ul style="list-style-type: none"> ➤ M1-3 : None <p><u>National Treatment</u></p> <ul style="list-style-type: none"> ➤ M1-3: None 	
D. Others	<p>Nil</p>	<p>Nil</p>	<p>Diving & Sport fishing MA & NT</p> <ul style="list-style-type: none"> ➤ M1-3 : None 	<p>NIL</p>	<p>Nil</p>	<p>Nil</p>	<p>Nil</p>	<p>Nil</p>	

Proposed Annex on Tourism Services

1. Objectives

1. Recognizing that a dynamic tourism sector is essential for the development of most countries, particularly developing countries, and that it is of primary importance for the increased participation of developing countries in world trade in services;
2. Considering the specificity of trade in tourism services, such as:
 - a) Its comprehensive nature resulting from the supply of services to visitors and relating to industries which give rise to tourism characteristic products;
 - b) Its reliance on passenger transport and tourism distribution networks for an effective access of visitors to tourism destinations and tourist destination services, in particular for the exercise of consumption abroad; and
3. Its reliance on other services, in particular infrastructure-related, business, environmental and telecommunications services;
4. Members agree to the following Annex with the objective of elaborating upon the provisions of the Agreement to ensure equitable trading conditions for trade in tourism services, consistent with Articles IV and XIX and with the needs of sustainable development, including through co-operation efforts and the prevention of anticompetitive practices in the tourism industries, without prejudice to the pace of liberalization of any sector as reflected in their schedules of specific commitments.
5. The comprehensive treatment of tourism provided for in this Annex is not intended to supersede or prejudge any future negotiations on air transport services and Computer Reservation Systems presently covered by the Annex on Air Transport Services.

2. Definitions

1. For the purposes of this Annex:
2. "Tourism" means the activities of persons traveling to and staying in countries outside their country of residence for not more than one consecutive year for leisure, business and other purposes⁴.
3. "Tourism characteristic products"⁵ include those services that would cease to exist in meaningful quantity or those for which the level of consumption would be significantly reduced in the absence of visitors, and for which statistical information seems possible to obtain.

⁴ UN and WTO-OMT, Recommendations on Tourism Statistics, United Nations (Series M, No. 83). New York, 1994.

⁵ As defined in the Tourism Satellite Account (TSA) adopted by the United Nations Statistical Commission at its 31st session (New York, 29 February – 1 March 2000)

4. "Tourism industries" means the set of tourism characteristic products, as listed in Appendix I, following the United Nations Central Product Classification (CPC).
5. "Sustainable development of tourism" means⁶ the process of:
 - a) Involvement of local communities in the conception, development, enhancement, management and preservation of all destination resources used for tourism projects, in particular cultural and environmental resources;
 - b) Implementation of environmental and quality standards agreed by relevant international organizations for tourism projects, in accordance with the requirements of Article VI [Domestic Regulation]; and
 - c) Allocation of tourism revenues to prevent degradation of the destination resources and to meet the needs to supply tourism services in the future.
6. "Tourism distribution networks" include tour operators and other tourism wholesalers (both out-bound and in-bound), computer reservation systems and global distribution systems (whether or not connected to airlines or provided through the internet), travel agencies and other distributors of tourism service packages independently of whether or not they are primary affiliated to the tourism sector.

3. Competitive Safeguards

1. Prevention of anticompetitive practices

Adequate measures shall be adopted to prevent these practices in the tourism industries, including by suppliers of air transport services and tourism distribution network services, either individually or jointly.

2. Safeguards

The prevention of anticompetitive practices in the tourism industries shall require measures to address, *inter alia*, the following:

- a) Discriminatory use of information networks (including through unreasonable access charges), ancillary services to air transport, predatory pricing, or the allocation of scarce resources;
- b) Abuse of dominance through exclusivity clauses, refusal to deal, tied sales, quantity restrictions, or vertical integration; and
- c) Misleading or discriminatory use of information by any juridical person.

⁶ According to articles 3 and 9 of the Global Code of Ethics for Tourism approved by the World Tourism organization at its 13th session (Santiago de Chile, 1 October 1999).

4. Consumer Protection

1. Adequate measures shall be adopted by Members to ensure the protection of consumer rights⁷ in the territory of one Member with respect to the service consumer of any other Member, in accordance with the requirements of Article VI [Domestic Regulation].

5. Access to and use of Information

1. Each Member shall ensure that the information provided by that Member on tourism destinations of any other Member is factual.
2. Each Member shall ensure that the tourism service suppliers of any other Member will have access on a commercial basis to computer reservation systems/global distribution systems according to transparent, reasonable and objective criteria.
3. Each Member shall ensure that the tourism service suppliers of any other Member will have access on a commercial basis to computer reservation systems/global distribution systems on a nondiscriminatory basis.

6. Access to Air Transport Infrastructure and Ancillary Services

1. Each Member shall ensure that access to infrastructure and related services to air transport is provided on a non-discriminatory basis.

7. Co-operation for Sustainable Development of Tourism

1. Members shall encourage and support co-operation efforts for the sustainable development of tourism at the international, regional, sub-regional and bilateral levels.
2. Members endorse and encourage the participation of developed and developing countries and their suppliers of network-related, business and environmental services in international, regional, sub-regional, bilateral and private financing programs in support of the sustainable development of tourism.
3. Members shall collaborate in the exchange of information required for the competitive supply, regulation and sustainable development of tourism.
4. Members shall ensure equitable and pro-competitive trading conditions for the sustainable development of tourism through the implementation of this Annex.
5. Members encourage all persons in the tourism industries to comply with environmental and quality standards established by relevant international organizations.

⁷ As adopted by consensus in the UN General Assembly on 9 April 1985 (General Assembly Resolution 39/248, published as document ST/ESA/170, New York, October 1986)

8. Relationship to Other International Organizations

1. Members recognize the importance of international standards for the sustainable development of tourism and undertake to promote the adoption and continued upgrading of such standards through the work of relevant international bodies and non-governmental organizations, including the World Tourism Organization, the International Civil Aviation Organization, the International Air Transport Association, the International Organization for Standardization, the Commission on Sustainable Development, the Convention on Biological Diversity and the World Travel and Tourism Council.
2. Members recognize the role of international organizations and non-governmental organizations in ensuring the safe and efficient operation of all activities in the tourism sector, in particular the International Civil Aviation Organization, the World Tourism Organization, the World Health Organization and the International Air Transport Association. Members shall consult, where necessary, with such organizations on matters arising from the implementation of this Annex.

APPENDIX 1**The Tourism Industries⁸***List of Tourism Characteristic Products*

CPC/code	Title
63110.0	Hotel and motel lodging services
63191.0	Holiday center and holiday home services
63192.0	Letting services of furnished accommodation
63193.0	Youth hostel services
63194.0	Children's training and holiday camp services
63195.0	Camping and caravanning site services
63199.1	Sleeping-car and similar services in other transport media; hall residence of students
63210.0	Meal serving services with full restaurant services
63220.0	Meal serving services in self-service facilities
63290.0	Other food serving services
63300.0	Beverage serving services for consumption on the premises
64111.1	Scheduled rail services
64111.2	Non-scheduled rail services
64213.0	Interurban scheduled road transport services of passengers
64214.0	Interurban special purpose scheduled road transport services of passengers
64219.1	Scheduled ski-hills services
64221.0	Taxi services
64222.0	Rental services of passenger cars with operator
64223.0	Rental services of buses and coaches with operator
65111.0	Coastal and transoceanic water transport services of passengers by ferries
65119.1	Other coastal and transoceanic scheduled water transport services of passengers
65119.2	Other coastal and transoceanic non-scheduled water transport services of passengers
65119.3	Cruise ship services
65119.4	Passenger services on freight vessels
65130.1	Rental services of passenger vessels for coastal and transoceanic water transport with operator
65211.0	Inland water transport services of passengers by ferries
65219.1	Scheduled passenger services
65219.2	Sightseeing excursion services
65219.3	Cruise services

⁸ Based on the list of tourism characteristic products agreed by the UN Statistical Commission (see footnote 2).

CPC/code	Title
65230.0	Rental services of inland water passenger vessels with operator
66110.0	Scheduled air transport services of passengers
66120.1	Non-scheduled air transport services of passengers
66120.2	Sightseeing services, aircraft or helicopter
66400.0	Rental services of aircraft with operator
67300.0	Navigational aid services
67400.0	Supporting services for railway transport
67510.0	Bus station services
67530.1	Parking of passenger terminal transport
67610.0	Port and waterway services (excl. cargo handling)
67690.1	Vessel fuelling services
67690.2	Maintenance and upkeep services to private recreation passenger services
67710.0	Airport operation services (excl. cargo handling)
67790.0	Other supporting services for air or space transport
67811.0	Travel agency services
67812.0	Tour operator services
67813.0	Tourist information services
67820.0	Tourist guide services
71100.1	Travel card services
71100.2	Travel loan services
71311.1	Travel life insurance services
71320.1	Travel accident insurance services
71320.2	Travel health insurance services
71334.1	Passenger's aircraft of own use insurance services
71334.2	Passenger's vessel of own use insurance services
71339.1	Travel insurance services
71552.0	Foreign exchange services
72211.1	Support services to time shares activities
73111.0	Leasing or rental services concerning cars and light vans without operator
73114.1	Leasing or rental services concerning campers/motor homes without operator
73115.1	Leasing or rental services concerning passenger vessels without operator
73116.1	Leasing or rental services concerning passenger aircraft without operator
73240.1	Non-motorized land transport equipment leasing or rental services
73240.2	Winter sports equipment leasing or rental services
73240.3	Non-motorized air transport equipment leasing or rental services
73240.4	Water sports and beach equipment leasing or rental services
73240.5	Camping equipment leasing or rental services
73240.6	Saddle horse leasing or rental services
73290.1	Photographic camera rental services
85970.0	Trade fair and exhibition organization services

CPC/code	Title
87143.0	Maintenance and repair services of trailers, semi-trailers and other motor vehicles n.e.c.
87149.1	Maintenance and repair services of leisure vessels of own use
87149.2	Maintenance and repair services of leisure aircraft of own use
91131.1	Fishing license services
91131.2	Hunting license services
9401	Sewage services(*)
9402	Refuse disposal services (*)
9403	Sanitation and similar services (*)
9404	Cleaning services of exhaust gases (*)
9405	Noise abatement services (*)
9406	Nature and landscape protection services (*)
9409	Other environmental protection services n. e. c. (*)
96230.0	Performing arts facility operation services
96310.0	Services of performing artists
96411.0	Museum services except for historical sites and buildings
96421.0	Botanical and zoological garden services (*)
96422.0	Nature reserve services including wildlife preservation services (*)
96510.0	Sports and recreational sports event promotion and organization services
96520.1	Golf course services
96520.2	Ski fields operation services
96520.3	Race circuit
96520.5	Recreation park and beach services
96590.1	Risk sport and adventure
96620.2	Guide services (mountain, hunting and fishing)
96910.1	Theme park services
96910.2	Amusement park services
96910.3	Fair and carnival services
96920.1	Casino services
96920.2	Slot machine services
97230.4	Spa services

(*) As related to tourism projects.
