## SADC Workshop on Statistics of International Trade in Services

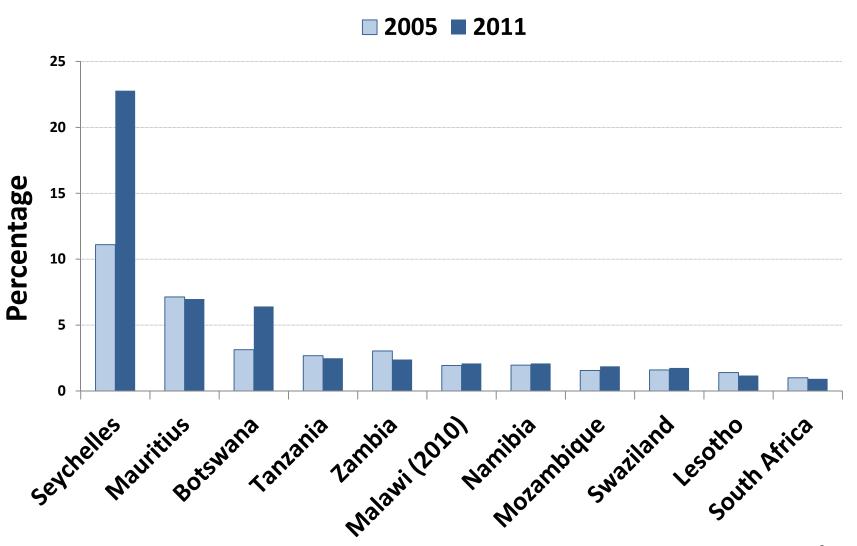
### TRAVEL AND TOURISM

(based on UNWTO and WTO)

Gaborone, Botswana 28-31 January 2014

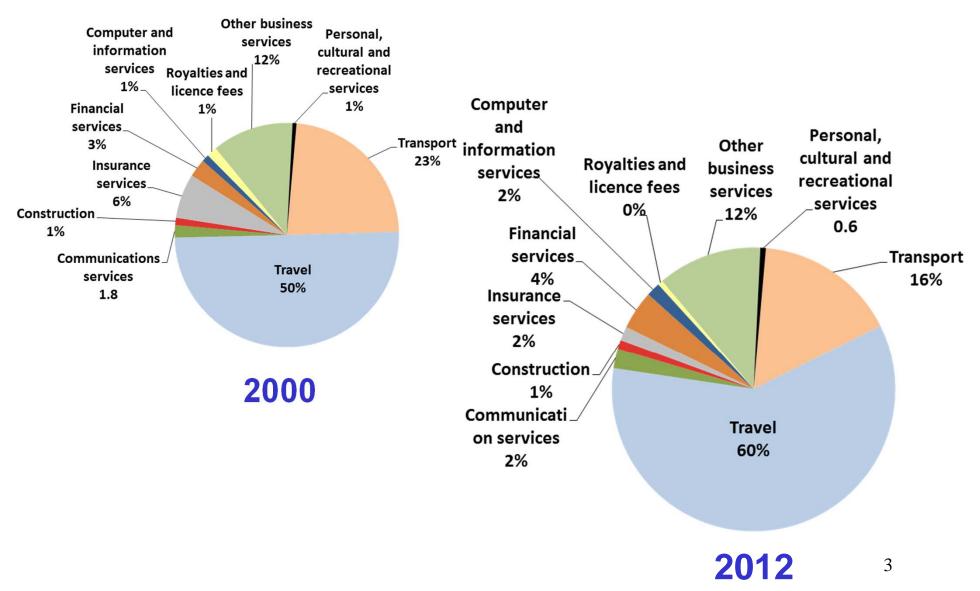


# Share of Hotels and restaurants value added in total value added in selected SADC countries





# Structure of SADC exports of commercial services



Source: WTO-UNCTAD estimates

### **OUTLINE**

### 1. Travel in balance of payment statistics

- Concepts and definitions
- Breakdown(s)

#### 2. Travel and Tourism statistics

- Similarities ....and differences
- Bridging gaps: BPM6/EBOPS supplementary item

# 3. How can tourism statistics help compile travel item?



# Travel in balance of payment statistics Basic concepts and definitions (1/2)

Goods and services acquired by non-residents in the economy that they visit

**Economy A** 

**Economy B** 





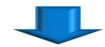


for own use or to give away i.e. resale excluded



# Travel in balance of payment statistics Basic concepts and definitions (2/2)

- Any length of stay of visits covered... but no change of residence!
- One year guideline
- Exceptions:
  - Students
  - Medical patients
  - Diplomats, consular staff, military personnel...









# Travel in balance of payment statistics Breakdown by purpose of travel (1/2)

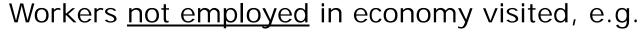
#### Business travel

Border, seasonal and other short-term workers



Workers not resident in economy where employed

Other business travel



Carrier crews stopping off

Employees travelling on behalf of employer (installation work, set up a sales campaign, consultancy)

Self-employed professionals travelling for business purposes







# Travel in balance of payment statistics Breakdown by purpose of travel (2/2)

#### Personal travel

- Health-related
- Education-related
- Other



Usually largest component!

Includes holidays, pilgrimages, visits to friends and relatives...









## Travel in balance of payment statistics Alternative breakdown by product

"Product based" presentation (for both business and personal travel):

- goods
- local transportation services
- accommodation services
- food services
- other services of which:
  - health services
  - education services

- 1. Provides closer link to TOURISM STATISTICS and supply-use tables
- 2. Facilitates analysis from GATS perspective









Only services provided to non residents traveling to compiling country are included in travel (and vice-versa)

If provided "cross-border", or doctor/teacher goes to country of consumer then Other BoP service items



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#### **Travel and Tourism Statistics**

Tourism consumption/expenditure and BOP travel often considered similar from statistical point of view



Concepts have a number of differences that compilers (and users) should know!

Magnitude of the difference depends on each economy



## Travel vs. Tourism Main "similarities"....

- Transactor based rather than product based: who consumes and how
- Encompass goods and services consumed/acquired
- "Parallel treatment" of credits and debits

#### inbound tourism

activity of non resident visitors within the economic territory of the country of reference

#### consumption



#### outbound tourism

activity of resident visitors outside the economic territory of the country of reference

#### consumption

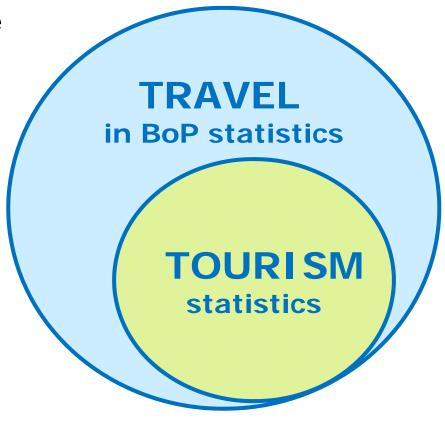




# Travel vs. Tourism Main differences

1. Population covered

2. Type of expenditure covered





# **Tourism Population covered: what is a visitor?**

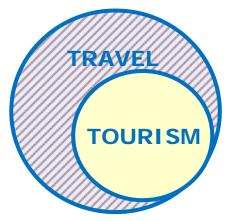
**Visitor** = traveler taking trip to main destination outside usual environment

- Less than one year
- Any main purpose
  - business
  - leisure
  - other personal purpose

Other than to be employed by a resident entity in the country or place visited



# Travel vs. Tourism Differences in the population covered



Population covered by tourism statistics is a subset of population covered by BoP travel item

#### Tourism statistics exclude:

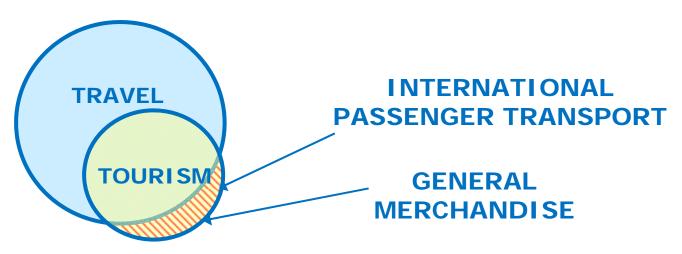
- border/seasonal and other short term workers
- students
- patients



if period of study/treatment > 1 year



# Travel vs. Tourism Differences in the consumption/expenditure covered



#### Tourism statistics include:

- expenditure in international passenger transportation
- purchases of valuables and consumer durables, even above the customs threshold



## Travel vs. Tourism Main differences .... summarizing

OURISM consumption (or expenditure)

**TRAVEL** 

relevant part of international **PASSENGER TRANSPORT** 



# Linking Travel and Tourism Frameworks BPM6/EBOPS 2010 supplementary item

# Tourism-related services in travel and passenger transport

Includes for inbound/outbound visitors of compiling economy:

- travel expenditure
- international transport

related to border, seasonal and other short-term workers

Estimate of tourism as an internationally traded service



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## How are tourism statistics compiled?

#### Mainly combination of:





observed relationships

Depends on availability (and reliability) of:

- Administrative data (from border immigration controls)
  - o openness (e.g. zones with free movements)
  - o geography (islands, most arrivals by air, by land?)
  - o collaboration of immigration authorities-tourism statisticians?
- Resources (frequent survey data needed)
- Historical observations

When frequent detailed observation not available:

Extrapolation of past observed relationships and combination with current counts



### Main compilation procedures



#### **Combinations of:**

- 1. Basic counts
- 2. Observation (or estimation) of **categories of visitors**, flows and number of overnights (current or past)
- 3. Observation (or estimation) of **average daily expenditure** for categories of visitors (current or past)



Adding up expenditure of each category to obtain totals

- Procedure may differ for different categories of visitors (depends on data available)
- If TSA available, consistency of data checked within the macroeconomic framework



#### 1. Basic counts



## Immigration controls at arrival and departure (most frequent)

Possibly additional information available (nationality/residence, age, visa, purpose etc.)

#### **Border counts**

- Not based on immigration controls (land borders or free circulation zones)
- Generally less details (continuous with automatic count, based on sample complemented with simple/short questionnaire)

#### **Accommodation establishments**

Often incomplete, need for other sources, e.g. household survey

#### **Popular tourism attractions**





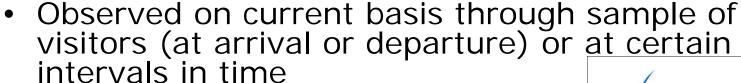




#### 2. Characterization of visitors



- Defining (observable) characteristics of visitors by:
  - Country
    - nationality
    - residence
  - Purpose of visit
  - Socio-economic characteristics
  - Mode of accommodation
  - Length etc.











# Converting data by nationality into data by country of residence

		REGION of Nationality											
Region of Residence	Africa, Asia y Oceania	USA			Central America	Ecuador	Venezuela	Rest of South America	Spain	Rest of Europe		Colombia	TOTAL
Africa, Asia y													
Oceania	100%										89%	11%	100%
USA		96%	6%	9%	4%		3%	4%		3%	60%	40%	100%
México			94%								86%	14%	100%
Other North													
America				91%							69%	31%	100%
Central America		3%			96%					3%	78%	22%	100%
Ecuador						100%		1%			85%	15%	100%
Venezuela							97%	1%		2%	86%	14%	100%
Rest of South													
America		1%						92%		2%	90%	10%	100%
Spain									100%	2%	72%	28%	100%
Rest of Europe								1%		89%	81%	19%	100%
TOTAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	72%	28%	100%

## 3. Characterization of expenditure

- Surveys
- Models
  - Cross-classify characteristics and expenditure per capita per day, e.g.:
    - Country (region) of residence x form of accommodation x purpose of visit x ...(a three or more dimensional matrix!!!)
  - Calculate according to combination of characteristics



Global extrapolation of a general average (as sometimes done) very dangerous because of great variability of expenditure according to characteristics



## **Example of differences in characterization**

Type of accommodation	Average expenditure per day					
Type of accommodation	2004	2006				
Hotel	4.040	4.952				
Boarding house	1.583	1.954				
Bungalow	1.585	1.861				
Visiting familiy and relatives	869	1.163				
Other	1.150	1.424				

Purpose of visit	Average expenditure per day				
	2004	2006			
Holiday	3.250	3.922			
Honeymoon	4.350	5.606			
Business seminar	3.313	4.401			
Visiting family and relatives	878	1.170			
Other	2.260	3.645			



### Measuring tourism consumption



### + International passenger transportation



Balance of payments data often globally added without considering differences

## Other imputed values to be added (few countries do so...)

- Vacation second homes and their flow of services to be estimated
- Social transfers in kind benefitting visitors
- Other imputed or estimated transactions



## Measuring BoP travel item? (1/2)

#### Often ITRS used

 Works well with strong currency control, in particular when residents cannot own and manage foreign currency:



current transactions in foreign currency associated to transactions with non residents

- But: Only transactions with monetary counterpart, Breakdowns difficult to implement + consistency of estimates?
  - Monetary unions, credit cards (limit exchanges into currency the country visited), worldwide packagers



## **Today's limitations...**

#### In some cases the difference can be large...

Year	Outbound tourism expenditure	Travel (debit)	Inbound tourism expenditure	Travel (credit)
2000	1396	2158	2182	2220
2001	1615	2501	2673	2678
2002	1415	2421	2698	2700
2003	1415 16 <b>10</b>	2568	2740	3049
2004	2104	2773	3063	2908
2005	2492	2831	3157	2621

Tourism data: exclude international transport



## Measuring BoP travel item? (2/2)

### Other possibilities of sources:

- Mirror statistics
- Surveys:
  - Tourism businesses
  - Household
  - Border...



Synergies can be exploited!



- ✓ Collect statistical observations covering visitors + other types of travellers
- ✓ Respond to all needs: tourism, BoP, services trade



Working together with tourism statisticians: Proposal for inter-institutional platform





# Council for System of Tourism Statistics (STS) and Satellite Account (TSA) Development

(political instance)

**Chair: Minister of Tourism or equivalent** 

STS and TSA National Team

(technical instance)

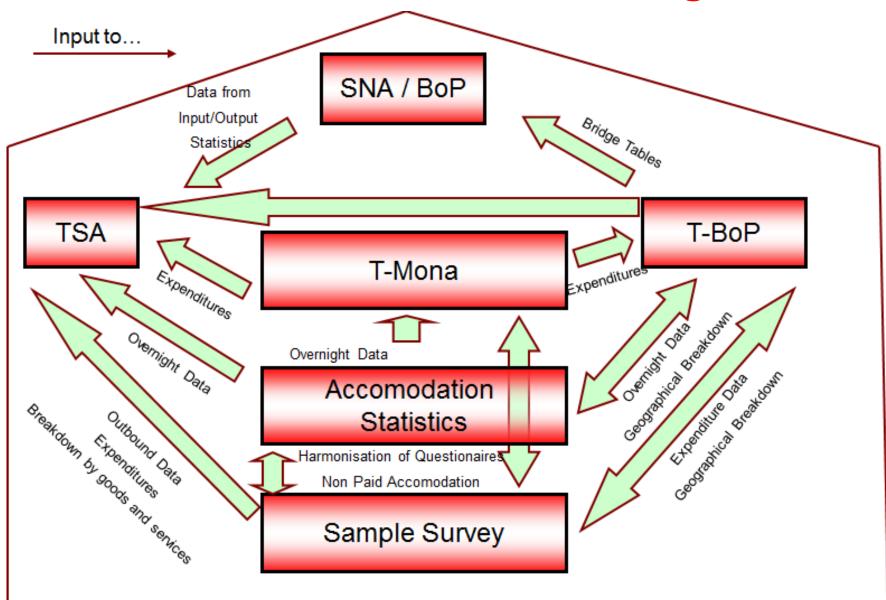
T.C. T.C. T.C.

Technical Committees (T.C.) can exist on ad-hoc basis

T.C. chairs: specific staff member of one of the entities, or individual chosen for his/her personal capacity



## Austria: tourism and travel integration





### Travel and tourism statistics: concepts

Main concepts, definitions and classifications for tourism measurement: basic statistics and indicators

International Recommendations for Tourism Statistics (IRTS), 2008, <a href="http://unstats.un.org/unsd/publication/Seriesm/SeriesM\_83rev1e.pdf">http://unstats.un.org/unsd/publication/Seriesm/SeriesM\_83rev1e.pdf</a>

Conceptual framework for the measurement of tourism in economic terms

Tourism Satellite Account: Recommended Methodological Framework (TSA), 2008

http://unstats.un.org/unsd/publication/SeriesF/SeriesF\_80rev1e.pdf

Links and differences between Travel/BoP and Tourism statistics

Manual on Statistics of International Trade in Services, 2010, annex VII, http://unstats.un.org/unsd/tradeserv/TFSITS/msits2010.htm



Start with basic compilation of data (IRTS 2008)
TSA more long term!



# Needs and availability of travel data (1/2) Exports (CR), 2010, million USD

		В	Business trave	l	Personal travel				
	Total		Seasonal	Other		Health-	Education-	Other	
	TOtal	Total	and border	business	Total	related	related	personal	
			workers	travel		expenditure	expenditure	travel	
	236	237	238	239	240	241	242	243	
Angola	944	662		662	282			282	
Botswana	575	170		170	405	3	41	362	
Congo, DR	11	11		11					
Lesotho	55				55		1	55	
Madagascar	587								
Malawi	62	36			26				
Mauritius	2589	902		902	1687				
Mozambique	361	12		12	349	1	4	344	
Namibia	873	105		105	769	1	2	766	
Seychelles	600	120		120	480			480	
South Africa	17864	3084	1556	1529	14779				
Swaziland	164	112			53	7	43	3	
Tanzania	2453				2453			2453	
Zambia	262	87			175				
Zimbabwe	239								

# Needs and availability of travel data (2/2) Imports (DR), 2010, million USD

		Е	Business trave	l	Personal travel				
	Total		Seasonal	Other		Health-	Education-	Other	
	TOtal	Total	and border	business	Total	related	related	personal	
			workers	travel		expenditure	expenditure	travel	
	236	237	238	239	240	241	242	243	
Angola	360	186		186	174			174	
Botswana	369	39		39	267	18	59	190	
Congo, DR	258	150		150					
Lesotho	529	499	490	9	30		29	1	
Madagascar	205								
Malawi	121	79			41				
Mauritius	755	58		58	697				
Mozambique	430	120		120	310	33	25	252	
Namibia	277	14		14	263	4	7	252	
Seychelles	80	8		8	72	6	21	46	
South Africa	9522	2765	87	2678	6757				
Swaziland	226	30			197	15	31	150	
Tanzania	1426				1426			1426	
Zambia	123	118			5				
Zimbabwe	41								